

Brittany Ferries

Opsera replaced Brittany Ferries' legacy monitoring system with Opsview. This provided the benefits of centralised and comprehensive monitoring of their infrastructure, servers and applications.

The Challenge

Brittany Ferries were using a legacy system for basic availability monitoring network devices and servers. This wasn't providing adequate coverage and it was necessary to run two independent systems to cover both their data centres.

Our Approach

Our approach was to recommend replacing the existing system with Opsview since it supports distributed monitoring and is capable of more comprehensive system monitoring. Opsera consultants deployed the Opsview software on-site and provided Operator and Opsview System Administration training to Brittany Ferries staff.

Solution

Our solution was to deploy a master Opsview server in one data centre and a slave in the second. This provided an aggregated monitoring view of both data centres and also provided the benefit of centralised configuration. Sun Solaris 10 was used as the OS platform for the Opsview system.

Monitoring was extended to provide full coverage of Brittany Ferries systems including business critical applications.

Results

The Opsview system provided Brittany Ferries with significantly better visibility of IT systems availability and performance. It also reduced the administration overhead by providing centralised configuration and alerting, reducing manpower costs.



Our Client

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Brittany Ferries is a French ferry company that runs ships between the UK, France, Ireland and Spain.