

Plusnet

Opsera upgraded their existing Nagios system to the more functional Opsview monitoring suite, delivering more efficient management and resulting in comprehensive coverage of Plusnet's data centres.

The Challenge

Plusnet had an existing monitoring system based on Nagios that was developed in house. This system wasn't being actively maintained due to the complexity in making configuration changes. There was also a requirement to extend monitoring to cover their entire network.

Our Approach

Our approach was to recommend migrating to Opsview as it is based on Nagios but greatly simplifies the task of making system updates. Opsview is also available with professional enterprise support.

Solution

A pilot Opsview system was deployed, replicating the existing Nagios environment. This system was customised in order to meet Plusnet's specific requirements.

Following a successful pilot, Opsview was deployed to monitor Plusnet's three data centres. The system was also extended to provide RANCID integration and system log file analysis.

Results

Plusnet now have a fully supported monitoring system that is cost effective and easy to maintain. This has allowed Plusnet to deploy monitoring across their server estate. Opsera provide ongoing technical support to ensure Plusnet continue to derive full value from their Opsview system.



Our Client

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Plusnet are a leading ISP, providing broadband and voice services to homes and businesses in the UK. Plusnet are an independent subsidiary of British Telecommunications Plc (BT).